

# Informational Call FAQ

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## *No Wrong Door System Key Elements: Transforming State LTSS Access Functions into a No Wrong Door System for All Populations and All Payers*

**Question:** There have been a number of federal grant announcements that recommend partnering with the ADRC/No Wrong Door System. To the extent possible, should we align our activities at the state level with access issues that we are working on as part of these grants?

**Answer:** Yes. Increased collaboration and alignment with these other grant programs is allowable and encouraged.

**Question:** Should the budget narrative in our application cover both years?

**Answer:** Yes. You should develop the budget narrative in your application with the assumption that you will be fully funded for two years.

**Questions:** With regards to the person centered counseling training program, are there other activities besides the initial pilot (e.g. the evaluation) that the Part A states will be engaged in during this next grant period?

**Answer:** There will be no formal requirements of the Part A states to assist in the evaluation. There will be informal opportunities for the Part A states to respond to and share feedback on the evaluation report.

**Question:** With regards to the NWD System Management tool, are there key tasks that the Part A states will be engaged in during this next grant period?

**Answer:** The full launch of the Tool was delayed as we have tried to build it and implement security measures. However, as we planned, each Part A state will still be asked to identify an area of the state where the Tool will be piloted. The pilot will be a joint effort between local organizations and the state entity. We hope that the pilot of completing the Tool will occur before the end of September of this year.

**Question:** In filling out the grant application, I find the need to clarify whether the project work plan is included in the project narrative's 10 page limitation, or if they are considered separate. Also, is a work plan required?

**Answer:** The Project work plan is not included as part of the project narrative's 10 page limitation. It is considered an optional attachment. A work plan is not required but can be submitted as part of a state's application.

**Question:** What will be the status of the Elsevier Learning Management System during the two-year grant period? Will there be an additional cost to continue using the system after December of 2016?

**Answer:** ACL is currently working with Elsevier to determine what level of access will be provided to the Part A states for the Learning Management System and the potential costs beyond the grant period. More information to the Part A states is forthcoming.

**Question:** When will the content of the person centered training courses be released to the 8 states?

**Answer:** The content of the courses will be released to the 8 Part A states by mid-summer of this year.

**Question:** In the “Project Relevance and Current Need” section, what do you mean by “state” in the question “Did the applicant demonstrate and/or provide examples of the specific challenges which are unique to its state”?

**Answer:** “State” refers to the applicant state. You do not need to discuss specific or unique challenges if there are none in your state.

**Question:** Where can the recording of this call be accessed?

**Answer:** The recording of this call can be found [here](#).